

## **PRESS RELEASE FOR SERVICE DESKTOP PRO**

FOR IMMEDIATE RELEASE

Service Desktop Pro Business Management Software for Service Providers, Consultants, IT Companies and Freelancers.

Product allows companies and individuals to organize and manage their business, from Contact Management to Project Management to Billing and Customer Support.

FOR EVALUATION COPY :

Download it from – <http://www.servicedesktop.com/downloads.shtml>

FOR PRESS KIT :

Download it from – <http://www.servicedesktop.com/mediakit.shtml>

Kolkata, India – 15/02/09 – Companies looking to efficiently manage their business flow and customers will benefit from a new program called Service Desktop Pro. Service Desktop enables companies and professionals to keep track of the various activities involved in business management. Primarily targeted at Information Technology Service Providers, this product can be used by any type of service providers.

Developed by India based Webtech Softwares & Services Ltd, Service Desktop comprises of modules including contact management, leads management, project management, billing management and customer service management.

“As a productivity tool, Service Desktop will add value to existing businesses by streamlining and integrating the various aspects of effective business management” says Amit Khemka, company President.

Key Product Features:

- Manage Contacts Information
- Schedule Appointments & add Reminders to Schedules.
- Attach Notes to various activities.
- Manage Project Leads, Proposals, RFQ's and Online Bids
- Keep track of various Website Subscriptions, Registrations & Login Information.
- Manage Projects and monitor the progress of Work
- Record Expenses, Generate Invoices and Create Payment Receipts.
- Provide Customer Service by keeping track of Project Bugs / Defects and Record Project Implementation details.
- Manage Project Change Requests and Additional Client Requirements
- Manage Digital Documents.
- Dynamic Search and Print capabilities on all Modules.

**System Requirements:**

Windows XP/2000/2003/Vista.

128 MB RAM

Requires 35 MB of Hard Disk Space.

**Pricing:**

US\$ 99.95 per license.

Includes lifetime support and free maintenance updates and comes with a 14 day unconditional money back guarantee.

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