

SERVICE DESKTOP PRO

Overview:

Service Desktop Pro is an integrated business and personal information management software. Basically aimed at IT service providers, freelancers, consultants, web developers and software developers, this tool can be extremely useful for all types of business managers for managing their day-to-day business activities.

Its tightly integrated and flexible modules allow you to handle most aspects of managing your business flow. Simplicity and ease of use are the key benefits of Service Desktop Pro. Be it a small time freelancer or a medium size company, this software can be used by any type of company.

Service Desktop Pro handles over 20 key business requirements including contact management, leads management, project management, billing management, document management, expense management and customer service management.

The idea behind the software is to allow its users to record key business information relating to the business lifecycle of project procurement to delivery and customer service.

This software is highly useful specially for those freelancers and service providers who place bids and procure projects from online freelance websites. Most service providers bid on several freelance sites, hence it is important to consolidate all bids in one place for timely action.

The Project Management module of Service Desktop Pro enables its users to plan project executions, monitor progress of work, allocate work to team members and intelligently calculate project deadlines.

Keeping track of expenses, invoices and receipts ensure that the users can at any point of time know the state of their financial position with respect to their expenses and income.

The activity scheduling modules enables the users to plan activities in advance and to set alerts and reminders on scheduled and approaching activities.

The subscription management modules allows to store website membership / subscription information, login information and passwords for various resources in one place for quick access.

The user management module ensures complete security of the software from prying eyes. Users can be created, modified and access rights assigned to them for various modules.

Pricing:

Service Desktop Pro is priced at US\$ 99.95 per license.

System Requirements:

Windows XP / 2000 / 2003 / Vista
256 MB RAM (Recommended)
40 MB Hard Disk Space

Support:

Life time free support through web based helpdesk system or through email.